

## Exhibit 300: Capital Asset Plan and Business Case Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview (All Capital Assets)

1. **Date of Submission:** 2010-03-19 12:58:23
2. **Agency:** 015
3. **Bureau:** 00
4. **Name of this Investment:** IT Infrastructure End User Systems and Support (ITI EUSS)
5. **Unique Project (Investment) Identifier:** 015-00-02-00-01-5202-00
6. **What kind of investment will this be in FY 2011?:** Mixed Life Cycle
  - Planning
  - Full Acquisition
  - Operations and Maintenance
  - Mixed Life Cycle
  - Multi-Agency Collaboration
7. **What was the first budget year this investment was submitted to OMB? \***
8. **Provide a brief summary and justification for this investment, including a brief description of how this closes in part or in whole an identified agency performance gap; this description may include links to relevant information which should include relevant GAO reports, and links to relevant findings of independent audits.**

Treasury's IT Infrastructure End User Systems and Support (ITI EUSS) Investment Initiative includes steady state funding for Bureaus all desktops, laptops, peripherals, handheld computing devices, end user support personnel and facilities required to support them. Additionally, ITI EUSS addresses major challenges in dealing with the complexity of providing IT infrastructure to customers with the proliferation of operating systems and hardware platforms, the growth of organizations in terms of size and in the number of organizational stakeholders, the reduction in operating budgets, and in the growing focus on satisfying mandates. The goals pursued to address these challenges include reducing costs through Bureau Help Desk Consolidation and Seat Management initiatives; improving customer service by implementing better Service Management practices based on ITIL and improving performance by more effectively tracking performance metrics. The ITI EUSS Investment initiative also addresses the challenges include Help Desk Consolidation, Service Management (ITIL), IT performance metrics programs, knowledge management, and additional focus on capturing and reacting to customer feedback.

  - a. **Provide here the date of any approved rebaselining within the past year, the date for the most recent (or planned) alternatives analysis for this investment, and whether this investment has a risk management plan and risk register.**
9. **Did the Agency's Executive/Investment Committee approve this request? \***
  - a. **If "yes," what was the date of this approval? \***
10. **Contact information of Program/Project Manager?**
  - **Name:** \*
  - **Phone Number:** \*
  - **Email:** \*
11. **What project management qualifications does the Project Manager have? (per FAC-P/PM)? \***
  - Project manager has been validated according to FAC-PMPM or DAWIA criteria as qualified for this

investment.

- Project manager qualifications according to FAC-P/PM or DAWIA criteria is under review for this investment.
- Project manager assigned to investment, but does not meet requirements according to FAC-P/OM or DAWIA criteria.
- Project manager assigned but qualification status review has not yet started.
- No project manager has yet been assigned to this investment.

**12. If this investment is a financial management system, then please fill out the following as reported in the most recent financial systems inventory (FMSI):**

Financial management system name(s)	System acronym	Unique Project Identifier (UPI) number
*	*	*

a. **If this investment is a financial management system AND the investment is part of the core financial system then select the primary FFMIA compliance area that this investment addresses (choose only one): \***

- computer system security requirement;
- internal control system requirement;
- core financial system requirement according to FSIO standards;
- Federal accounting standard;
- U.S. Government Standard General Ledger at the Transaction Level;
- this is a core financial system, but does not address a FFMIA compliance area;
- Not a core financial system; does not need to comply with FFMIA

## Section B: Summary of Funding (Budget Authority for Capital Assets)

1.

<b>Table 1: SUMMARY OF FUNDING FOR PROJECT PHASES</b> <b>(REPORTED IN MILLIONS)</b> (Estimates for BY+1 and beyond are for planning purposes only and do not represent budget decisions)									
	PY1 and earlier	PY 2009	CY 2010	BY 2011	BY+1 2012	BY+2 2013	BY+3 2014	BY+4 and beyond	Total
Planning:	*	*	*	*	*	*	*	*	*
Acquisition:	*	*	*	*	*	*	*	*	*
Subtotal Planning & Acquisition:	*	*	*	*	*	*	*	*	*
Operations & Maintenance:	*	*	*	*	*	*	*	*	*
Disposition Costs (optional):	*	*	*	*	*	*	*	*	*
SUBTOTAL:	*	*	*	*	*	*	*	*	*
Government FTE Costs should not be included in the amounts provided above.									
Government FTE Costs	*	*	*	*	*	*	*	*	*
Number of FTE represented by Costs:	*	*	*	*	*	*	*	*	*
TOTAL(including FTE costs)	*	*	*	*	*	*	*	*	*

2. If the summary of funding has changed from the FY 2010 President's Budget request, briefly explain those changes:

\*

## Section C: Acquisition/Contract Strategy (All Capital Assets)

1.

Table 1: Contracts/Task Orders Table

Contract or Task Order Number	Type of Contract/Task Order (In accordance with FAR Part 16)	Has the contract been awarded (Y/N)	If so what is the date of the award? If not, what is the planned award date?	Start date of Contract/Task Order	End date of Contract/Task Order	Total Value of Contract/Task Order (M)	Is this an Interagency Acquisition? (Y/N)	Is it performance based? (Y/N)	Competitively awarded? (Y/N)	What, if any, alternative financing option is being used? (ESPC, UESC, EUL, N/A)	Is EVM in the contract? (Y/N)
263-01-0088	CPAF: Cost Plus Award Fee	Y	2007-03-23	2007-03-23	2011-12-15	\$5.9	*	*	*	*	*
TFMS-06-K-0034	LH: Labor Hour	Y	2006-12-31	2007-01-01	2011-12-31	\$44.0	*	*	*	*	*
TFMS-HQ-07-K-0019	T&M: Time & Materials	Y	2007-01-15	2007-01-15	2011-12-31	\$10.5	*	*	*	*	*
TIRNO07K00563	T&M: Time & Materials	Y	2007-09-28	2007-09-28	2012-09-27	\$1.0	*	*	*	*	*
TM-HQ-08-0032 CLIN 6	FFP: Firm Fixed Price	Y	2008-02-29	2008-03-01	2012-09-30	\$4.3	*	*	*	*	*
TIRNO08K00107	FFP: Firm Fixed Price	Y	2008-12-20	2008-12-20	2012-12-18	\$154.4	*	*	*	*	*

2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:

\*

3. Is there an acquisition plan which reflects the requirements of FAR Subpart 7.1 and has been approved in accordance with agency requirements? \*

a.If "yes," what is the date? \*

## Section D: Performance Information (All Capital Assets)

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2011	Management and Organizational Excellence	*	*	Percent improvement in service levels toward applicable agency benchmarks	20%	40%	To Be Determined 1st Quarter FY 2012
2011	Management and Organizational Excellence	*	*	Percent of Treasury-wide investments using IOI Common Solutions	7%	40%	To Be Determined 1st Quarter FY 2012
2011	Management and Organizational Excellence	*	*	Percent of bureaus collaboratively participating in annual update of action plan	100%	Remains at 100%	To Be Determined 1st Quarter FY 2012
2011	Management and Organizational Excellence	*	*	Percent of potential cost savings realized	0%	20%	To Be Determined 1st Quarter FY 2012
2012	Management and Organizational Excellence	*	*	Percent improvement in service levels toward applicable agency benchmarks	20%	40%	To Be Determined 1st Quarter FY 2013
2012	Management and Organizational Excellence	*	*	Percent of Treasury-wide investments using IOI Common Solutions	7%	40%	To Be Determined 1st Quarter FY 2013
2012	Management and Organizational Excellence	*	*	Percent of bureaus collaboratively participating in annual update of action plan	100%	Remains at 100%	To Be Determined 1st Quarter FY 2013
2012	Management and Organizational Excellence	*	*	Percent of potential cost savings realized	0%	20%	To Be Determined 1st Quarter FY 2013
2013	Management and Organizational Excellence	*	*	Percent improvement in service levels toward applicable agency benchmarks	20%	40%	To Be Determined 1st Quarter FY 2014
2013	Management and Organizational Excellence	*	*	Percent of Treasury-wide investments using IOI Common Solutions	7%	40%	To Be Determined 1st Quarter FY 2014

Table 1: Performance Information Table

Fiscal Year	Strategic Goal(s) Supported	Measurement Area	Measurement Grouping	Measurement Indicator	Baseline	Target	Actual Results
2013	Management and Organizational Excellence	*	*	Percent of bureaus collaboratively participating in annual update of action plan	100%	Remains at 100%	To Be Determined 1st Quarter FY 2014
2013	Management and Organizational Excellence	*	*	Percent of potential cost savings realized	0%	20%	To Be Determined 1st Quarter FY 2014
2014	Management and Organizational Excellence	*	*	Percent improvement in service levels toward applicable agency benchmarks	20%	40%	To Be Determined 1st Quarter FY 2015
2014	Management and Organizational Excellence	*	*	Percent of Treasury-wide investments using IOI Common Solutions	7%	40%	To Be Determined 1st Quarter FY 2015
2014	Management and Organizational Excellence	*	*	Percent of bureaus collaboratively participating in annual update of action plan	100%	Remains at 100%	To Be Determined 1st Quarter FY 2015
2014	Management and Organizational Excellence	*	*	Percent of potential cost savings realized	0%	20%	To Be Determined 1st Quarter FY 2015
2015	Management and Organizational Excellence	*	*	Percent improvement in service levels toward applicable agency benchmarks	20%	40%	To Be Determined 1st Quarter FY 2016
2015	Management and Organizational Excellence	*	*	Percent of Treasury-wide investments using IOI Common Solutions	7%	40%	To Be Determined 1st Quarter FY 2016
2015	Management and Organizational Excellence	*	*	Percent of bureaus collaboratively participating in annual update of action plan	100%	Remains at 100%	To Be Determined 1st Quarter FY 2016
2015	Management and Organizational Excellence	*	*	Percent of potential cost savings realized	0%	20%	To Be Determined 1st Quarter FY 2016

## Part II: Planning, Acquisition And Performance Information

### Section A: Cost and Schedule Performance (All Capital Assets)

1. Comparison of Actual Work Completed and Actual Costs to Current Approved Baseline								
Description of Milestones	Planned Cost (\$M)	Actual Cost (\$M)	Planned Start Date	Actual Start Date	Planned Completion Date	Actual Completion Date	Planned Percent Complete	Actual Percent Complete
End User DME FY 2011	*	*	2010-10-01		2011-09-30		0.00%	0.00%
End User SS FY 2011	*	*	2010-10-01		2011-09-30		0.00%	0.00%
End User DME FY 2012	*	*	2011-10-01		2012-09-30		0.00%	0.00%
End User SS FY 2012	*	*	2011-10-01		2012-09-30		0.00%	0.00%
End User DME FY 2013	*	*	2012-10-01		2013-09-30		0.00%	0.00%
End User SS FY 2013	*	*	2012-10-01		2013-09-30		0.00%	0.00%
End User DME FY 2014	*	*	2013-10-01		2014-09-30		0.00%	0.00%
End User SS FY 2014	*	*	2013-10-01		2014-09-30		0.00%	0.00%
End User DME FY 2015	*	*	2014-10-01		2015-09-30		0.00%	0.00%
End User SS FY 2015	*	*	2014-10-01		2015-09-30		0.00%	0.00%
End User DME FY 2009	\$1.4	\$1.4	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
End User SS FY 2009	\$344.7	\$344.7	2008-10-01	2008-10-01	2009-09-30	2009-09-30	100.00%	100.00%
End User DME FY 2010	\$1.9	\$1.4	2009-10-01	2009-10-01	2010-09-30		75.00%	75.00%
End User SS FY 2010	\$357.4	\$268.1	2009-10-01	2009-10-01	2010-09-30		75.00%	75.00%

\* - Indicates data is redacted.